

January 26, 2006

Public Utilities Commission  
Attn: ALJ Bushey  
505 Van Ness Ave.  
San Francisco, CA 94102

Subject: Mr. Move Moving and Storage T-184175

Dear ALJ Bushey:

I am following up on the status of the Mr. Move hearing at which I was a witness and testified in late September 2005. I was looking forward to a resolution by now and to restitution so that I could afford to move my furniture and personal belongings from Long Beach, CA to my current home in Oregon.

As stated in my declaration, Mr. Move demanded I pay more money than was originally agreed upon. The holding hostage of my furniture and personal belongings forced me to live in a hotel in Long Beach and to fight for my furniture when I should have been on my way to Texas to begin a new job. I frantically filed a claim against Mr. Move in small claims court in Long Beach, which resulted in Mr. Move releasing my furniture on the dock of his business two days before the court appearance. My son loaded it on a rental truck and moved it into a public storage facility where it remains at the present time. During that time I lived in a hotel in Long Beach to be near my furniture and personal belongings. The hotel and living expenses totaled \$10,000, which was my life savings. I now have no money to move my furniture and personal belongings from the public storage facility in Long Beach, CA to Oregon, which is why I felt compelled to write you.

I have cried and cried over this situation and don't know where to turn for help. I have been paying \$300 per month to store my furniture and personal belongings in Long Beach since 2003 and am currently behind on the payments. The corruptive and exploitive actions of Mr. Move have caused me undeserved financial and emotional pain and suffering. The reason I do not have my furniture is that I simply cannot afford to pay a mover to move my personal belongings to my current home in Oregon. I am respectfully asking for restitution, which would allow me to continue my life and to pay for the moving of my furniture and personal belongings to Oregon.

When I was in Long Beach to testify in September, and visiting my mother who resides in a retirement home, I was sickened at the sight of a Load Rock N Roll truck driving down the street. I became physically ill knowing that Mr. Move and his employees will continue to victimize poor unsuspecting persons. I turned on mother's television only to see Mr. Move's advertisements on a local cable station. I am outraged that he can continue to operate a moving business.

Please find it in your heart to take away Mr. Move's business license and to allow the victims the restitution they deserve. I am looking towards receiving sufficient restitution to move my furniture and personal belongings from California to Oregon. Thank you for reading my letter.

Sincerely,



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